

103. In your opinion, should the state delay the Wave 3 implementation of the Edison financial component? Please explain:

Wave 1

1. lets get the reports part worked out.
2. Everyone needs to be on the same systems so that reports are accurate. Codes are too different when you go from TOPS/STARS to Edison.
3. Lessons learned in Wave 1 and 2 have probably mitigated any potentially fatal system flaw.
4. The problems with the system increased with Wave 2 go live. These were relatively small agencies. Wave 3 are huge agencies. I can't imagine the slowing down of the system or F & A's ability to process vouchers with their go live.
5. Working in 2 system is harder and we have to double bill stars and edison for JVs
6. I do not feel we should roll any other agencies into Edison financials until Edison addresses it reporting deficiencies.
7. Dragging out the implementation is only going to create additional conversion and year-end issues.
8. At this point it would be easier to get all agencies in one system instead of all the GL entries between STARS & Edison

Wave 2

1. Go for it. It can't get much worse than it is now.
2. While there have been issues with Waves 1 & 2 delaying the implementation of Wave 3 would prove to be a waste.
3. The rest of us were fine, go ahead with the rest.
4. I am most concerned about reporting and security for employees. If the wave 3 agencies require reporting similar to what we received in STARS, they are in for a surprise. I also don't think the Division of Accounts is prepared for the backlog of transactions over \$500 and the increase in journals. The security access for my employees is still not correct.
5. If we have to use it so should they.
6. Inadequate Edison support coupled with limited agency staff due to Budget problems will make Wave III implementation a disaster, IMHO.
7. Make sure user needs are met in a customer friendly/user manner

8. I would consider only implementing "some" of the modules for Wave 3, allowing people to learn one at a time. I would have an ongoing workshop where departments can take problems and get personal help. Need ongoing training classes for those who are new and those who need help.
9. Until the bugs and processing time can be resolved, I don't think there should be anymore load added to Edison.
10. It would be good for the Wave 3 agencies to start the new system at the beginning of the fiscal year. Also maintaining two systems puts a drain on resources in Accounts, which effects all agencies.
11. Inter-department transaction are difficult when one is in Edison and the other is not.
12. Edison staff is being reduced, the addition of a substantial number of new users without resolution of existing issues could create a problem.
13. From our perspective there seems to be too many issues open without resolution - reporting, proper grant rollup for federal reimbursements, asset module, etc. Bringing some of the largest depts on to a system with its subject matter experts already taxed and overworked would not only be a disservice to wave 3, but slow reponses/resolutions to existing issues of wave 1 and wave 2 depts.
14. We need to get Wave 1 and 2 mess cleaned up first. Im afraid when Wave 3 comes into play, our problems will never get resolved.
15. The system currently does not seem adequate to handle adding the larger agencies.
16. F&A Accounts does not have sufficient staff to handle the approvals they want to do now. Having accounts approve everything over \$500 is ridiculous. All late payments have been Accounts delay, not Edison delay. Same with DGS Purchasing. They make it impossible for Edison to work correctly because they aren't loading contracts. Edison the system has received a lot of blame that actually is the fault of F&A and DGS!!!!
17. I do not feel the postponement would impact our department. It could provide more Training time for both Wave 1 and Wave 2 departments to ensure they are operating efficiently before bringing the larger agencies into Edison.
18. Seems we have been struggling with the transaction level, the beginning of whole financial processes - processing and following up transactions. We have not even got into the budgetary arena, reporting, analysis, internal control, business processes. We now spend all of our time working on Edison only. Fiscal resposibilites are more than that. Budgetary issues. Financial analysis. Operational assistance issues. And so forth. As we are getting close to June 30, we must have reliable reports to close. How are we going to deal with all of these while Edison and we are still in a baby step? We have been working 55-60 hours a week just to deal with the transaction level in Edison. Moreover, system still has work flow problems often. Accounts is still behind the >\$500

approvals. I cannot visualize what would happen if we bring in those large agencies into the mix July 1.

19. Delaying will not help. This only promotes the rumor that Edison could be scrapped, which in my opinion is not an option. The full success or failure of Edison can only be determined with all agencies participating.
20. Operating in 2 systems adds layers of complexity that need to be resolved. The transition will be challenging whenever it's done. However, Wave 3 should only be carried through in July if the Edison team is beefed up enough to be able to address issues timely and support error correction.
21. We fill out paperwork still because some agencies are on the old STARS system. Everybody needs to be on the same system.

Wave 3

1. I think we need a significant amount of time to work through significant problems. We also need to address staffing needs that have arisen with the incredible workload that has developed from Edison.
2. The system should be tested parallel to the current system. Waves 1 and 2 were relatively small, non-complex departments. Wave 3 will contain all the large and complex departments which will pose new problems.
3. It should be delayed until we have had the opportunity to review and agree balances. It should be delayed if all questions have not been sufficiently answered. If Edison affirmatively responds to all questions to our satisfaction, we should be ready to implement.
4. Agencies are not prepared. It appears that many agencies are unsure of the role mapping which of course is core to processing transactions. We have only had three or four meetings with the Edison Staff over 2 years.
5.
 1. System and reporting weaknesses should be addressed prior to further implementation.
 2. Wave 3 agencies should be given access to live or at least test data prior to actual implementation.
 3. State Audit should do a thorough analysis of the internal control issues prior to wave 3 implementation.
6. I do not believe a delay will make us more prepared to use Edison. Much of Edison is still not understood but we will most likely only learn it when we are using the system on a daily basis.
7. I think we are prepared as we are ever going to be and would not look forward to updating all of the information if it were postponed again. Of course, I can only speak for my agency and am assuming the other agencies are as ready as we are.

8. We will not fully know the problems or any negative issues until we start using the system. There will be problems in the beginning as with the implementation of any system.
9. Unless interfaces are complete and satisfactorily tested in parallel, there would be significant risk on both disbursements and revenue generation (federal draws).
10. System configuration changes business process currently in place. Negative impact in travel reimbursement, collection of taxes and deposit of reimbursements.
11. My confidence in a successful system implementation is very low. I am gravely concerned delays in payments to vendors and grantees. While I fully expect our vendors and grantees to be paid in time, payment delays will result in our agency being in non-compliance with federal requirements. Some of our payments absolutely must be effected on a certain date. Likewise, our training in the procurement and AP process to date has been lacking. Our staff have attended the requisite AP and Procurement classes, however, they are still not sure of how to do their jobs in Edison. Furthermore, after our staff attended this training were it made know that the training was not intended to teach business processes. Apparently, agencies were expected to define / redefine our business processes in light of Edison. However, we were practically no information about how Edison handles these business processes. I am still unsure of how we can redefine our business processes independent of the knowledge of how the business processing software will handle these processes.